



## AGENDA ITEM NO:11

### Cabot, Clifton & Clifton East Neighbourhood Partnership 22<sup>nd</sup> October 2012

**Report of:** Nick Christo, Area Co-ordinator, Neighbourhoods

**Title:** NDT Update Report - Area Coordinator

**Contact Telephone Number:** 07585 909030

#### Recommendations:

1. To note the contents of the report.

#### Background

There are seven “virtual” Neighbourhood Delivery Teams (NDT) covering neighbourhood policing areas. These teams work across agency and directorate boundaries and include officers from neighbourhood, licensing, housing, parks, community safety, youth services, the police and the fire and rescue service. The Neighbourhood Delivery Team Joint Tasking meeting in the Cabot, Clifton and Clifton East area meets monthly and the objectives include to:

- Improve local services and outcomes through action-focused, multi-agency working and dynamic problem solving
- Increase public confidence that we are tackling anti-social behaviour and crime in their neighbourhood• Respond to issues raised in Neighbourhood Forums and Neighbourhood Partnerships (“You said, we did!”)
- Track progress against priorities and its Crime Reduction Action Plan (Appendix A)

Issues are raised at the NDT from a variety of sources including Neighbourhood Forums and the issues that are raised at NDT are more complex, multi agency issues that need a coordinated approach.

The Crime Reduction Action Plan’s aim is, “To use the Crime Footprint to identify and address priority activities” and this is done using the following 3 priority activities:

- Theft (Theft Other; Bike Theft; Shoplifting)

- Violence Against The Person
- Anti-Social Behaviour in Targeted NDT Areas

Appendix B gives an example of some of the Issues that the NDT are dealing with and have tackled. Complex issues use a Problem Solving Process / Record of Activity which helps the team tackle the issue.

# Cabot, Clifton & Clifton East NDT

## Crime Reduction Action Plan

April 2012 – March 2013

(Last updated: 05/11/12 v1.0)

**Bristol aim:** To reduce Total Crime by 15% by April 2014 (from 50,495 crimes to 43,310 crimes)

**NDT aim:** To use the Crime Footprint to identify and address priority activities.

<b>Priority Activity</b> <i>(specific plans under pin these priorities)</i>	<b>Baseline 2010-11</b>	<b>Performance Target 12-13</b>	<b>Lead person</b>
<b>1. Theft:</b> <ul style="list-style-type: none"> <li>▪ Theft other (not including pedal cycles)</li> <li>▪ Bike Theft</li> <li>▪ Shoplifting</li> </ul>	2350 953 2229	2037 825 1925	Insp Keith Rundle
<b>2. Violence Against the Person</b>	2298	1953	Insp Keith Rundle
<b>3. Anti-social Behaviour in targeted NDT areas</b>	4915	TBC	Georgie Bryant/Alex Quayle

**Action Plan owner (NDT Chair) :**

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**Action Plan support:**

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**PRIORITY ACTIVITY 1: Theft (priority theft categories of: shoplifting, theft of a pedal cycle & theft from the person)**

**LEAD: Insp Keith Rundle**

	<b>Action</b>	<b>Owner</b>	<b>Due By</b>	<b>Progress Update (commentary)</b>	<b>R,A,G</b>
<b>1</b>	Hidden Crime Operations – Plain clothed operation utilising Shop net radios to ID potential offenders spotted by retail staff	Sgt Matt Parfitt	July 2012	1) Too few stores engaged with only 5 s/c motivated by stores. Arrest of two offenders but generally req more engagement. 2) ensure greater publicity at security meeting and ensure contact details are distributed.	
<b>2</b>	Intelligence – Better integration with Bath and The Mall re potential shoplifters who hit all areas assess consistent approach to prosecutions	Sgt Matt Parfitt	Sept 2012	1) Jo Hawkins has links with centre managers at Mall and Bath 2) transfer of details – appears that several of our criminals are being displaced. No suggestion of offenders moving in to our area. Reason appears to be implementation of ASBs among regular challenges 3) Intelligence will need to improve to develop Facewatch below	
<b>3</b>	Continue to develop and widen access to regular security meeting to discuss offenders and or issues across several stores	Sgt Matt Parfitt	Ongoing	Update pending	
<b>4</b>	Identify stores who have largest issue with undetected crime.	Sgt Matt Parfitt	August 2012	Shops that report highly but have nothing to prevent theft such as cctv or security. Identify reason as these have the potential to reduce crime but not affect detections. Link to training – build relationships so as not to jeopardise trust	
<b>5</b>	Training program for stores to improve their management of confrontation and understanding of powers and processes	Sgt Matt Parfitt	August 2012	Increase awareness at security meetings Keep training log of stores and numbers as monitor	
<b>6</b>	Increase use of ASB powers to ban repeat offenders from areas	Sgt Matt Parfitt	Dec 2012	Expand model on Broadmead to other areas	
<b>7</b>	Historic thefts only discovered by CCTV review should be screened by Beat team.	Sgt Matt Parfitt	Ongoing	Identify rationale of retailer in reporting such offences. Assess likelihood of detection.	

<b>8</b>	Review CCTV at key stores reporting theft	Sgt Matt Parfitt	Sept 2012	Ensure systems are adequate for purpose and are capable of supporting crimes reported.
<b>9</b>	Implementation of Facewatch scheme for stores and Police.	Sgt Matt Parfitt	Dec 2012	<p>General acceptance that this scheme whilst ambitious in all it's facilities will easily replace the current intelligence sharing system amongst the stores.</p> <p>Next phase is for Steve Pascoe to look at presenting to the DCC the outline plan for police 'buy in'. Jo Hawkins will arrange further consultation with larger stores and police security meeting to consider implementation with larger stores and plan a structure to administer the system. Costs are levelled at £75 per month with setup fee of £500. this is thought to be manageable by those interested in implementing it.</p>
<b>10</b>	Safer Shopping award application	Sgt Matt Parfitt	Dec 2012	The meeting involving BM management, Galleries and Cabot Circus with Police. It was felt that this would be achievable now but would be more cost effective, easier to obtain and more practical proposition with the establishment of Facewatch and would be a publicity vehicle for Facewatch as it fulfils many of the requirements of the SSA scheme. This would be a win win situation particularly given that there is a cost for the award an it's main return is publicity.
<b>11</b>	Theft of a pedal cycle	Sgt Steve Bell	Ongoing with 3 monthly reviews Sept 2012/ December 2012/ March 2013	<p>This will continue the development of the tried and tested PSP for pedal cycle crime.</p> <p>The file is too big to e-mail but significant interventions are for example:</p> <ul style="list-style-type: none"> <li>• tracker bike operations</li> <li>• cycle beat surgeries</li> <li>• increase advertising at key racks - (e.g.poster boards at Cabot Circus)</li> </ul>
<b>12</b>	Theft from person - identify hotspot locations	Sgt Steve Bell	August 2012	Research completed and work is now to commence with the management at the venue and the licensing team where necessary to

				develop and implement appropriate interventions.	
<b>13</b>	Theft from person - increase awareness amongst staff and customers	Sgt Steve Bell	Sept 2012	Initial work on this appears to be reaping rewards at some venues - also some evidence of displacement	
<b>14</b>	Theft from person - sharing of photos of suspects amongst key locations	Sgt Steve Bell	Sept 2012	This is not progressing as well as hoped - some issues around sharing information which are most simply overcome by developing a data sharing agreement amongst PubWatch members. This will be dependent on increasing attendance at, and commitment to, PubWatch.	
<b>15</b>	Theft from person - training package for staff at key locations	Sgt Steve Bell	Sept 2012	Development of training along the lines of that developed and delivered for retail crime is in hand. Some risk of overrun in development Consider whether awareness could be included in Barcode delivery	
<b>16</b>	Theft from person - use Hermes and promote Immobilise	Lewis Cooper	Ongoing	Events held at Bunker and Lizard Lounge to raise awareness and to get property onto Immobilise. Will continue as part of PCSO responsibility to Brio	

**PRIORITY ACTIVITY 2: Violence Against the Person**

**LEAD: Insp Keith Rundle**

	<b>Action</b>	<b>Owner</b>	<b>Due By</b>	<b>Progress Update (commentary)</b>	<b>R,A,G</b>
<b>1</b>	Action from Violent Crime PSP (Daytime & Night-time)	Sgt Mark Alderton		Scoping work currently underway In preparation of the PSP	
<b>2</b>	Further developments of Central Pubwatch Group. Current numbers at around 15 venues regularly engaging - target to increase to 25 by Sept 2012	PC Jim Aitchison and PC Dave Jackson	Sept 2012	Improved number of venues are attending the monthly meetings Venues with licence condition to take part will be identified and visited to engage with the PubWatch All meetings will now take place at The Bridewell and the police will take the notes	
<b>3</b>	Active intervention with licensed premises to improve the management of venues	Insp Keith Rundle	June/Sept/ Dec/March	Quarterly summary report to the group	
<b>4</b>	Multi agency Joint Enforcement Tasking Group - meet every fortnight to identify and tackle common issues	Insp Keith Rundle/Nick Carter	On going	Score card includes management of the largest five clubs (by virtue of their capacity) and identified problem premises.	
<b>5</b>	Introduction of 'Across the Bar' a fortnightly newsletter to keep licensed premises updated	Insp Keith Rundle	In place & on going	2 issues so far and amendments have been made following feedback from venues. Adaptation will continue with aim to have a polished version by November 2012	
<b>6</b>	Development of Barcode initiative	Insp Keith Rundle/ John Hirst	In place & on going	Jason Husk has been identified and recruited as a regional rep to generate candidates. Presentation night at Syndicate for 18 staff who have completed Silver award held on 25th July. Barcode initiative generates funds that can be used by the city in relation to NTE - a board is being set up to manage this process. It is the current intention to develop an Alcohol Referral Centre in Bristol along the lines of one currently working in Westminster	
<b>7</b>	Introduction of Street Pastors to Bristol City Centre	Insp Keith Rundle/ Julie Howarth	December 2012	Ascension Trust are supporting this initiative and a co-ordinating group is in place. The well supported official launch took place (26/9/12) at the Council House. Police have made a donation towards the radionet handsets Safer Bristol have provided a handset and paid membership fees for one year.	

<b>8</b>	Purple Flag re-accreditation	Purple Flag group	October 2012	This is a table top accreditation and self assessments are in place to ensure compliance. Submission for October re-accreditation has been completed and sent to ATCM 1/10/12	
<b>9</b>	Regular review of Brio	Ch Insp Walker/ Insp Keith Rundle	August 2012	3 monthly reviews of the operation are in place and at last review ownership moved to the Response teams with the NH team having responsibility for the disposition sheet and the briefing updates. There have been issues with the completion of the debriefs which are being addressed.	
<b>10</b>	Identification of repeat offenders in NTE	Alex Quayle	Sept 2012	Issues with obtaining data from Brio teams - will form part of Brio review in early August. Without this data on a consistent and accurate basis further action will be difficult	
<b>11</b>	Development of ARC	Ch Insp Cath Johnstone/ Ins Keith Rundle	April 2013	This has wide apparent support from many partners and will be developed using funds from Barcode. £15 000 has been allocated for a pilot that will run a Saturday night in October 2012.	
<b>12</b>	Tackling doorstaff violence	Insp Keith Rundle/ Sgt Dave Catt	July 2012	Development of process to enable the early suspension of door supervisors who are accredited by the SIA but engage in violent or inappropriate conduct. These powers that have previously only been used sparingly in Avon and Somerset, this is a development to ensure early removal before court appearances and in some cases removal where there will be no court appearance.	



**PRIORITY ACTIVITY 3: Anti-social Behaviour in targeted NDT areas (inc. beats 190, 195,196,198)****LEAD: Georgie Bryant/Neil Burwell**

	<b>Action</b>	<b>Owner</b>	<b>Due By</b>	<b>Progress Update (commentary)</b>	<b>R,A,G</b>
<b>1</b>	Stokes Croft (& surrounding area) PSP – tackling street drinking	Georgie Bryant	July 2012	<ul style="list-style-type: none"><li>▪ Scoping work underway.</li><li>▪ Funding secured for outreach service.</li></ul>	
<b>2</b>	Redcliffe Action Plan	Neil Burwell	Sept review	Evidence from residence is to increase community confidence.	
<b>3</b>	Support work to address student related ASB	Neil Burwell	On going	Action plan to tackle student ASB on going. Monitoring report to be requested.	
<b>4</b>	Analysis of the nature of the ASB, the time it is happening and on which beat	Alex Quayle		Stuart Pattison to arrange meeting to discuss this issue with Alex Quayle. Report produced and action agreed to develop PSP's for the highlighted locations See Actions 5	
<b>5</b>	Produce PSP or ROA to Reduce ASB in areas identified in the Analysis not related to the NTE	Neil Burwell Georgie Bryant	Ongoing	Locations Identified and actions to be agreed upon: Park St and Triangle, Millennium Square, Cabot Circus, BRI, College Green, Whiteladies RD, Queen Square	
<b>6</b>	Respond to ASB concerns raised via Resident engagement e.g. Neighbourhood Forums and partner agencies.	Neil Burwell Georgie Bryant	Ongoing	Current locations: Cathedral Walk, College Green	
<b>7</b>	ASB in parks- trigger plan in place to tackle ASB in Castle park and other location.	Keith Rundle		Trigger plan active, summer holiday	

# Cabot & Clifton NDT Performance Scorecard

## April 2012 – March 2013

Julie to update all the figures Tuesday 9<sup>th</sup> Oct when provided by Laura Welshman

Reduction target of –20%

Type	Current Year Target & Figures Number of incidents										Accumulated Annual Target & Figures			
	Target 12/13 Q1	Actual 12/13 Q1	Target 12/13 Q2	Actual 12/13 Q2	Target 12/13 Q3	Actual 12/13 Q3	Target 12/13 Q4	Actual 12/13 Q4	12/13 Yr End Target	12/13 Yr End Actual	Baseline 10/11	11/12 Year End Actual	12/13 Year End Target	13/14 Year End Target
All Crime	272		272		272		274		1090		11305	10889	9799	9046
VAP	115		115		115		115		1838		2298	2160	1728	
Shop lifting	38		38		38		38		152		2229	2077	1925	1783
Theft of a pedal cycle	16		16		16		16		64		953	889	825	761
Theft other not inc. cycles	39		39		39		40		157		2350	2193	2037	1880
ASB in target area											4915	5811		3932

PSP/ROA	Lead	Agencies involved	origin/date raised	Research requested	Funding requested	Update	1st Review date	2 nd Review date	3rd Review date	Evaluation date	Status
Complaints about 'A' Boards on pavements Clifton and Broadmead	Alistair Cox		Clifton NF			letters to go out on the 28th of may informing shops that enforcement will be going ahead. Enforcement to start mid June	June2012, Progress is being made. Notices have gone out and the majority of stores are complying with the policy. There are still some notable examples of traders ignoring the rules especially in Broadmead. Action: Continue to monitor and take action when required. consider using CCTV to help monitor.	11/07/12 - warning letters sent to 30 premises for breach of policy. Inspected on the 10th of June only 10 noted as still breaching. Formal notice of removal sent out on the 18th of June. And removal will take place on the 18th of July. The next areas of focus will be whiteladies Rd, Clifton and Gloucester RD.	Enforcement completed for Broadmead. Only one shop not fully complying with the scheme. AC to bring back plan for roll-out to next meeting.		enforcement action taking place 18th
HMO issues including nuisance	Jenny Dean		Clifton NF		£500 approved					09/10/2012	Closed , process agreed
St James Barton Roundabout/underpasses	Miles Harris/Andrew Whitehead	Bear pit improvement group, Destination Bristol, Parks, Traffic management	long standing issue.			Artist impression drawings have been produced and broadly welcomed. Site visit went well on 30/05/12. Plans go to Cabinet on 28/06/12.	consultation is tackling place. And outcome to be feedback to group				

Strategic PSP:Night-time Violent Crime –city centre	Mark Alderton	Police						08/08/12 - Review of Brio conducted and internally. Overall violent crime is down by 16.5% across the Brio beats (year on year)			
ASB/Violence linked to street drinking within a defined area of Stokes Croft & city.	Keith Rundle/Georgie Bryant		Long standing issue				funding applied for and in place to increase support for street drinking in the area. There is increase attendance of wet provision.	08/08/12 Support worker is to attend key neighbourhood meeting to explain how referrals can be made. Steering group set up to monitor outcomes. "Nights of action" to take place on the 10th- 11th August.			
ROA Kebab Corner-Taxi's Parking	Alistair Cox	Steve Bird - Licensing	NF issue			there is an opportunity to engage with the rapid transport project to look at the location of Taxi ranks on the city centre	Taxi drivers have been informed about the issue and enforcement is taking place	Keith Rundle to set up a working group with Steve Bird (passenger Transport), Licensing, Police and Safer Bristol			
ROA Muddock Human defecation	Nick Christo		???			Agreed that the issues need to go to the Neighbourhood Partnership. No further action					
Tackling ASB Bristol Bus Station	Neil Burwell	Police/Safer Bristol/First Bus	Reports from bus station	Yes	No	Problems much reduced - shall monitor over summer					

Tackling Burglary: Arlington Villas (Clifton)	Jeremy Burstow	Police/ Safer Bristol/Uni versities/L andlords				08/08/12 planned activity to take place, when students return as part of the ongoing HMO project	This is now scheduled for the 4th September				
Theft Other (Licensed Premises, Shops, cycle theft, theft from a person, Theft not classified else where	Stephen Bell	Police		Yes		Plan in place to address the issues, including Hermes, blue tooth, partnership working with premises, meeting with partners to look at possible crime prevention information. Contact in city of London policing team to find funding	08/08/2012 - Delay has taken place due to the Olympics				
Robbery	Stephen Bell	Police		Yes							
Cycle Theft	Stephen Bell	Police		Yes			08/08/12 - capture bike deployments are continuing with offenders captured on most occasions. Few if any repeat offenders.				
Shoplifting	Matt Parfitt	Police					08/08/12 - Reduction of 23% on Broadmead beat and 12% across Cabot as a whole.				

ROA - Skateboarding Hanover quay and cathedral walk	Neil Burwell	SaferBrist ol	Cabot Neighbourh ood forum	4 site visits over the last 4 weeks		Identified that the issues is mainly noise related. Need to identify an area in the city centre where skateboarding can be permitted, currently only 1 main complainant identified					
Burglary hotspots	Nick Boyce	Police/Saf er Bristol	identified by police data	yes	Funding request being up in to both the Redland- lockleaz e NDT and the Cabot and Clifton NDT	work is taking place along side the Hermes project to increase awareness. Site visits and door knocks planned for each hotspot road. request for funding of promotional items to raise awareness of Immobilize in progress					